



Patient Information System

Patient Comprehension Questions by the Organization of Patient Educators

JCAHO continues to stress the importance of making certain a patient understands the information communicated during their education sessions. ExitCare has partnered with the Organization of Patient Educators to offer a new module to test patient comprehension question. This module contains a series of True/False statements that will help determine if the patient understood the information in the ExitCare document. To reinforce learning, all statements are true, with the exception of question #4; it is always false.

The questions are printed out as a separate page when the document is printed. Users choose whether or not to print the questions by simply checking the appropriate box on the print dialog box. The questions page always prints with a patient signature line, so the facility has documentation that the patient completed the questions. Over 500 topics have questions completed in English and Spanish.

The questions are one component of a comprehensive teaching methodology that helps ensure maximum patient comprehension. CME-accredited seminars are available to learn the entire teaching model. For a seminar schedule or a brochure, visit www.pteducator.info.

As an example, the questions for the document on Congestive Heart Failure are:

1. With age sometimes the heart does not beat quite as effectively. T / F
2. The heart's inability to beat effectively may be called "heart failure". T / F
3. Heart failure may be related to anemia (low red blood cells), vitamin deficiencies, and pulmonary disease. T / F
4. With treatment, your symptoms will worsen. T / F
5. Shortness of breath, swelling of extremities (arms or legs), rapid heartbeat and a sudden unexplained weight gain are signs of heart failure. T / F
6. You need to monitor your blood pressure at least two times a week. You must Record the readings and bring them with you to check ups. T / F
7. You need to take your medications as instructed and know each medication and what they are for. You must not skip or change the dosage unless advised by your healthcare provider. T / F
8. If you smoke, you should quit. T / F

For more info on ExitCare[®], please contact us at www.ExitCare.com or (800) 694-6669.
For the Organization of Patient Educators, go to www.pteducator.info