



The Leading Edge



A Newsletter for Users of ExitCare®

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Contact Information
ExitCare Tech Support
800-694-6669, ext 2

ExitCare Sales
800-694-6669, ext 1

This newsletter is a 2010 copyrighted publication of ExitCare, LLC, providers of the ExitCare® suite of products. For comments, suggestions, additions, or corrections contact JenniferS@ExitCare.com.

Version 7.6 with the MS-SQL database structure is the current release. Version 6.x will be retired in 2010.

Looking Ahead to 2011

INNOVATION

As the leading provider of patient education solutions, ExitCare is dedicated to ensuring that we remain on the cutting edge for delivery of the most advanced, clinically-relevant information to meet market demands and improve health outcomes:

MEANINGFUL USE

With the institution of special incentives for providers and healthcare facilities under America's Recovery and Reinvestment Act, ExitCare is actively pursuing certification as an EHR module(s) to meet the requirements of meaningful use—specific to medication reconciliation, patient-specific education resources and electronic copies of discharge instructions. EHR module certification is expected by the first quarter of 2011.

WEB-BASED APPLICATION

The Programming & Development Department along with the Document Content Department will be moving ExitCare's product platform to a whole new level. In 2011, ExitCare will be building the next generation of its products as web-based applications—using .NET as the dynamic web-based technology.

Building a web-based application provides the gateway to consistent delivery of content—for all care settings and patient types—across multiple software providers in a seamless, integrated manner. Once developed, the program will be accessible over a network, such as an intranet or internet. Stay tuned for more information about the key benefits to support this advanced product platform. It is expected to launch in January 2012.

XML-BASED CONTENT

ExitCare is "re-creating" its content as XML based. This change allows us to more efficiently manage and distribute our content in its many formats and with the many content tagging connections, such as diagnosis and procedure codes, by age, gender, cognitive level, language, and care setting, etc. It provides easier use in more dissemination vehicles (client-server, intranet, and internet based), while integrating more seamlessly with the varied needs of the many software Partners we work with. XML content is expected to be available during 2011.

APPRECIATION

The end of 2010 is fast approaching...we'd like to take this opportunity to extend a very special thank you to our customers and partners for their ongoing commitment and confidence in ExitCare's products, programs and services.

Wishing you a safe and joyous holiday season from all of us at ExitCare!

Product Update News

See a complete listing at www.ExitCare.com

Program Release Notes – Version 7.6

This program release will contain program changes which support Meaningful Use Certification. Changes include:

- Meaningful Use
- Web-Based Application
- XML-Based Content

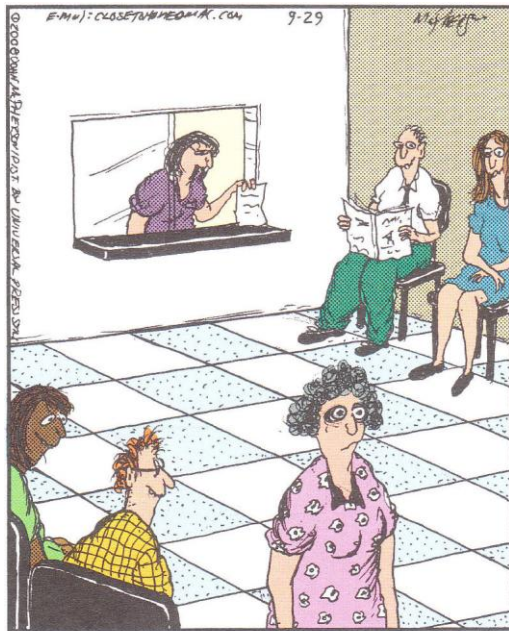
New & Revised Titles in 2010 Q4 Release

The ExitCare 2010 Q4 content and program release, ExitCare version 7.6, includes:

- 63 new **English** titles, including 30 new Easy-to-Read titles in English
- 13 new **Spanish** translations
- 1,033 English updated and revised titles
- 511 non-English updated and revised titles

These updates are posted on our website, document titled "Title List Changes/Modifications Qtr. 4 2010".

Just for Fun



"Mrs. Cranley! You need to sign this HIPAA privacy form before the doctor can look at those warts on your stomach!"

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Share Your Success With Us!

Providing the highest quality customer service and training are two of the reasons ExitCare is a leader in providing patient education solutions among both direct customers as well as with our software partners and their customers.

Related to a customer requested document that was delivered, we received the following email:

*"Thanks, Just want to tell you the customer service from you is about the best I have ever dealt with."
Brenda*

Related to our onsite training work, comments from two typical reviews:

JUNE: The instructor did an excellent job in these areas: being patient, knowing the system; all areas; very calm, patient, professional demeanor; flexible, really worked well with out group! Very pleasant, knowledgeable of product & teaching; Helping with building Macro's.

AUGUST: From Aimee – "It was a huge help that Ron came on site to train. He is pleasant and knows his stuff. We received an excellent value for the on site training costs and would be willing to be a reference for training for others."

If you have a story or comment to share, please contact the Editor (JenniferS@ExitCare.com) for consideration for use in *The Leading Edge* newsletter.