



The Leading Edge

A Newsletter for Users of ExitCare®



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products. For comments,
suggestions, additions,
or corrections contact
chuck@ExitCare.com.*

Version 6.4 is
available! See
handout called "**New
in ExitCare 6.4**" for
complete listing of
what is new.

MedQuest, LLC is now ExitCare, LLC

MedQuest was founded in 1996 to create a new and better set of Emergency Department Discharge Instructions, and was subsequently expanded to all clinical uses and settings. In the year 2000, MedQuest named its product ExitCare. Many people came to know us as "ExitCare", and weren't even aware that our company name was MedQuest. Today we are still often confused with other companies such as MedQuist (a dictation company). To better reflect who we are, we have formally changed our name to ExitCare, LLC.

Testing and Documenting Patient Comprehension of Instructions Has Just Gotten Easier!

You use ExitCare Patient Information materials to provide your patients with important information so that they can participate in their care plan and their own well being. But some patients need more help in understanding this information than other patients. How can you tell which ones really understand the information from the ones who only say they do? Now, with the **"For You" patient comprehension option in ExitCare**, you can quickly and easily test and document patients' comprehension of the information in ExitCare. "For You" was developed by Melissa Stewart, RNC, MN. Ms. Stewart has created a new teaching methodology for this very purpose, and has selected ExitCare as the software vehicle for nurses and other caregivers to put this into practice. She has also created a wonderful class on this subject that qualifies for 19 CEU's.

(Patient Comprehension "For You" continued on back)

ExitCare, LLC Announces Content Relationship with First DataBank, Inc.

ExitCare is very pleased to announce it has entered into a content relationship with First DataBank, Inc. ExitMeds now includes:

- New database of over 20,000 drugs, including Rx and OTC (standard)
- New patient drug information handouts, available in English & Spanish (optional)
- New drug-to-drug and drug allergy-to-drug **interaction checking** (optional)

ExitCare is particularly pleased to be partnering with this highly regarded leader in the drug information field. As always, we welcome your comments about this latest ExitCare enhancement.

For more information about ExitCare visit our website at www.ExitCare.com.

Partner News

More info at www.exitcare.com/html/software_partners.html

Patient Comprehension "For You" continued from front page.

Here is what one of her students had to say about this class:

"I can say that I thoroughly enjoyed the class. It was the life line I needed at the right moment. I have been a nurse for 27 years and I am very passionate about giving the highest quality of patient care, which I feel begins with patient education. Healthcare has changed so much in the last few years, and a lot of the "TLC" has become "dinosaur thinking". I refuse to believe that. I manage a same day surgery unit, and I have many veteran nurses that have practiced for a long time. Teaching is what we do. The class taught me more effective ways of teaching and meeting the needs of all patients. The focus was on partnering with the patient as well as the entire healthcare team partnering with one another. It is a win-win for everyone. Just when it seemed that no one remembered why we became nurses in the first place, along came Melissa's patient education class. I can not say enough good things about it....it was awesome. I have three other nurses planning to take the class in December. Including myself, that will be a total of 6 from my unit....so far."

Johnetta Russ, RNC, BSN, LNC, CPE
Nurse Manager, Day Surgery

For more information about licensing "For You", contact ExitCare, LLC at 800-694-6669, or www.ExitCare.com. For information on classes being offered contact Melissa Stewart and the Organization of Patient Educators at 225-931-3683, or www.pteducator.info.

Elsevier, Inc.

Last Quarter in the Leading Edge Newsletter we announced our content partnership with Elsevier. The ExitCare Patient Information System version 6.4, releasing at the end of Q4 2006, will include 282 new topics from the highly respected Elsevier publication: *Instructions for Sports Medicine Patients* (Safran). The content has been altered to fit the normal format and layout of ExitCare documents, providing very readable and helpful documents to patients of our customers, both directly and through our many software partners. Importantly, the sports medicine titles include many drawings of rehabilitation exercises as well as customizable Q/A fields for exercise values, giving clinicians another tool to directly impact the care of their patients. These documents are included at no additional charge for those who license ExitCare Complete, and for very small additional licensing fees for other ExitCare Users.

The inclusion of sports medicine topics from such a well respected source is another significant advancement in ExitCare. Contact ExitCare Customer Service at 800-694-6669, extension 3, for more information about this exciting new addition.

Product Update News

New in ExitCare Version 6.4

A complete New in ExitCare 6.4 list with additional detail is included with the Quarterly Update mailing. Below is a partial listing.

- Drug Data now licensed from First DataBank. See front page for details.
- Sports Medicine and Rehab titles from Elsevier.
- We have added 338 new ExitLabs™ titles, providing patients with basic information about their lab tests and procedures. This is an option available to ExitCare Customers.
- New installation option for TCP-IP connection to server, eliminating the need for file/folder sharing.
- We have finished the total re-translation of all Spanish titles. We made great efforts to produce the very best translation possible. While we often have heard that no translation will satisfy everyone due to different Spanish language styles, these new translations are receiving a grade of A+ from all quarters! They have been translated by a native speaker in South America, and then checked by a native Spanish speaking medical doctor. They were then proofed by a leading U.S. translation company, using both human translators and machine-dictionary tools to ensure accuracy and consistency.

Just for Fun . . .



"WE'RE PLAYIN' DOCTOR, MOM. EVERYBODY SITS HERE IN THE WAITIN' ROOM FOR A LONG TIME WHILE T WRITE UP THEIR BILLS."

Dennis the Menace © North America Syndicate

SHARE YOUR SUCCESS WITH US!

[This story is from a Partner's Customer that had just recently started using ExitCare.]

Our ED has been running ExitCare for 2 months and is having great success. The following is an example given by one of the ED physicians, just today. "A visiting 8yr boy was admitted to the ED with a major laceration to his left leg as a result of being hit by a car. He only spoke Russian. The physician's remembered that ExitCare had multiple languages so they went to ExitCare for wound care/discharge instruction and were able to find everything they needed written in Russian. The Physicians, ER staff, family and boy were very impressed."

If you have a story to share, please contact the Editor (chuck@exitcare.com) for consideration for use in The Leading Edge newsletter.

Patient Education is not an extra task ... it's the one thing you do that makes all your other interventions work!