

Discharge Instructions



TSG and ExitCare, LLC, the makers of the ExitCare Patient Education System, have come together in a strategic relationship to create the finest discharge instructions (DI) available in the emergency medicine and acute care marketplace. The ExitCare instructions have always been of the highest quality. Now, TSG has added language



that more clearly outlines the discharge risks, the patient's obligations, and appropriately shifts responsibility for post discharge care and follow-up from the provider to the patient. The risk-enhanced instructions empower the



patient and clearly identify the patient's role in returning to good health.

FEATURES

Easy to read with clear formatting and graphics

Expedient

Available hospital wide

JCAHO compliant

Six languages

Integrates with EDIS

Risk enhanced

BENEFITS

High patient comprehension
Enhanced compliance with instructions

Creates instructions and writes prescriptions in less than 45 seconds

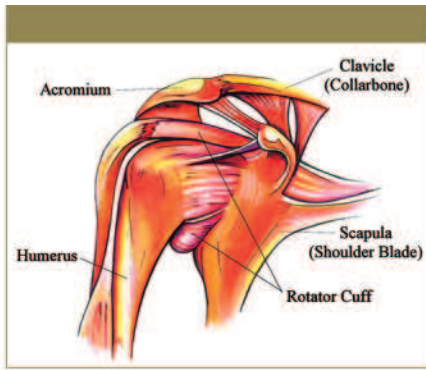
Over 1,000 ED topics plus over 2,000 inpatient topics for hospital-wide use

Meets compliance requirements
Meets patient safety goal for medication reconciliation

Extends patient outreach
Addresses language deficiency issues

Allows staying with familiar set of instructions when upgrading to EDIS

Promotes patient responsibility for care
Manages risk of patient non-compliance
Reduces exposure to liability
Patient commits to read, understand, and carefully follow instructions



Description

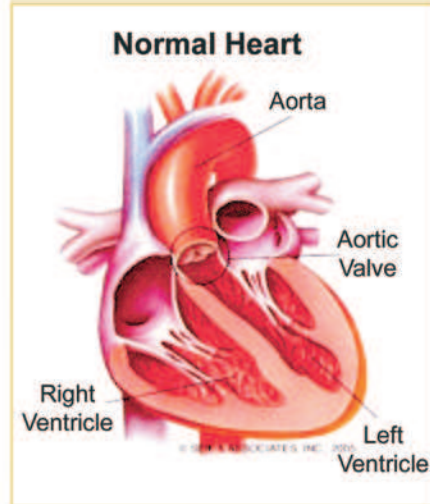
ExitCare, LLC has been in the eHealth consumer market since 1996. The ExitCare® Patient Education Product is an enterprise-wide solution. The content is indicated for Emergency Departments, inpatient, and ambulatory care. Patient education documents are formatted to encourage readership with color images included within the instructions. Currently, there are over 500 healthcare sites using ExitCare as their patient education solution.

Patient Education Content

ExitCare topics meet the needs for the continuum of healthcare providers including hospitals, clinics, private practice offices and surgery centers.

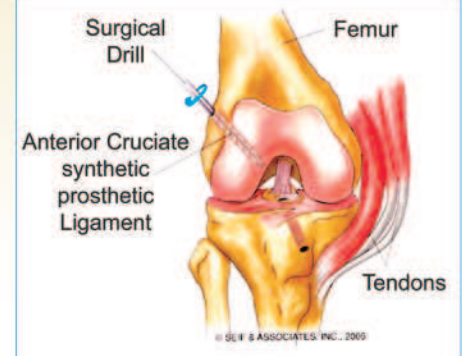
The topics are:

- Authored by physicians
- Documents included from experts such as National Headache Foundation, the United Ostomy Association, the American Diabetes Association, the Anemia Society, and other similar organizations



- Updated quarterly (both documents and drug information sheets)
- Reading level from 6th to 8th grade based on Flesch-Kincaid
- 3,300+ English topics
- The most common topics have been translated into **Spanish, Russian, Vietnamese, Tagalog and Portuguese**
- All topics in all languages available in Large Print format
- Document format is designed to encourage readership with bullets, organized layout and color
- Text is augmented with color illustrations where appropriate
- Patient specific parameters such as temperature thresholds to seek further care, or amount of weight bearing allowed are easily customized
- Ability to test patient's comprehension for low literacy patients and those not having English as their primary language.

ExitCare Product Fact Sheet



Software Features

User interface is very intuitive. The software includes a number of features including the ability to:

- Edit existing documents, saving changes as templates if desired
- Easily add custom documents
- User/Dept/Facility specific settings for document shortcuts, categories, drug lists, additional notes, scripts, and much more!

ExitMeds™

ExitMeds includes over 2,000 drug-specific informational handouts from First DataBank (English & Spanish), electronic prescription writing, drug interaction checking and Medication Reconciliation.